



# OTA Services for Manufacturers During the COVID-19 Pandemic

Since 1989, the [Massachusetts Office of Technical Assistance \(OTA\)](#) has worked at hundreds of facilities to provide manufacturers and businesses free and confidential pollution prevention technical assistance. OTA staff can help you navigate the new [COVID-19 guidelines](#) to quickly and safely open and operate during the current pandemic, such as providing [guidance on cleaning chemical safety](#), or other information catered to your individual needs. **OTA's staff of engineers and chemists are available by zoom, email or phone to help guide you through your environmental safety and compliance questions.**

Please contact your [OTA Environmental Specialist](#) by email:

Industry	Contact Information
<b>Chemicals &amp; allied products</b> <b>Metal products</b> <b>Electronics &amp; electrical equipment</b> <b>Wholesale trade goods</b> <b>SIC codes: 28, 34, 36, 51</b>	<p style="text-align: right;"><b><a href="#">Jim Cain</a></b>  <b><a href="mailto:James.Cain@mass.gov">James.Cain@mass.gov</a></b></p> <p>Other expertise: Industrial water management, energy conservation, air emissions</p>
<b>Food processing</b> <b>Lumber &amp; wood</b> <b>Furniture &amp; fixtures</b> <b>Powder coating</b> <b>Dry cleaners</b> <b>Automotive</b> <b>SIC codes: 20, 24, 25, 72, 76</b>	<p style="text-align: right;"><b><a href="#">Marina Gayl</a></b>  <b><a href="mailto:Marina.Gayl@mass.gov">Marina.Gayl@mass.gov</a></b></p> <p>Other expertise: VOC emissions &amp; record keeping, spray booth compliance, spray coating operations, hazardous waste management</p>
<b>Chemical manufacturing</b> <b>Transportation equipment</b> <b>Commercial machinery</b> <b>Computer equipment</b> <b>Miscellaneous industries</b> <b>SIC codes: 28,33, 35, 37, 39</b>	<p style="text-align: right;"><b><a href="#">John (Jack) Illingworth</a></b>  <b><a href="mailto:John.Illingworth@mass.gov">John.Illingworth@mass.gov</a></b></p> <p>Other expertise: Debugging &amp; scale-up of new chemical equipment, hazardous materials, hazardous waste management, air emissions, OSHA regulations, cGMP &amp; ISO 9000 / 14,000 principles</p>
<b>Petroleum products</b> <b>Concrete &amp; ceramics</b> <b>Measuring instruments &amp; medical devices</b> <b>Energy generation</b> <b>SIC codes: 29, 32, 38, 49</b>	<p style="text-align: right;"><b><a href="#">John Raschko</a></b>  <b><a href="mailto:John.Raschko@mass.gov">John.Raschko@mass.gov</a></b></p> <p>Other expertise: Energy efficiency, renewable energy technologies, hazardous materials, hazardous waste management, chemical manufacturing, polymer &amp; rubber manufacturing</p>
<b>Textiles</b> <b>Paper</b> <b>Printing</b> <b>Biotechnology</b> <b>Rubber &amp; plastics products</b> <b>SIC codes: 22, 26, 27, 283, 30,</b>	<p style="text-align: right;"><b><a href="#">Michelle Spitznagel</a></b>  <b><a href="mailto:Michelle.Spitznagel@mass.gov">Michelle.Spitznagel@mass.gov</a></b></p> <p>Other expertise: Renewable energy technologies, coating operations, hazardous materials, underground storage tank regulation, analytical laboratory work</p>

**For Other OTA-Related Needs, Contact:**

**[Tiffany Skogstrom](#), Acting Director, [Tiffany.Skogstrom@mass.gov](mailto:Tiffany.Skogstrom@mass.gov)**